

## **LIST OF CONSTITUENTS SERVICES PROVIDED BY CONGRESS**

1. Law Making
2. Representing People
3. Performing Oversight
4. Helping Constituents
5. Educating Public

## **CONGRESSIONAL SERVICES**

1. Resolve Issue
2. Handle Case Liaison Casework
3. Ability to Appoint a constituent registered voter to be a representative
4. Other duties include untangling bureaucratic snarls such as Social Security ,Veterans Benefits, student loan questions or other government aid.
5. Help with red tape for State's and organizations in applying for Federal grants.
6. Respond to Constituents mail on legislative and national matters. Produce informational newsletters and mailers to keep constituents informed of their Senators' or representative's activities.

## **STATE SENATE CONSTITUENT SERVICES**

1. Medical Insurance
2. Auto Insurance
3. Consumer Complaints
4. Unemployment Issues
5. Disability Insurance
6. Department of Motor Vehicles (DMV)
7. Workers Comp
8. Franchise Tax Board

## **STATE ASSEMBLY DISTRICT CONSTITUENT SERVICES**

1. Department of Motor Vehicles (DMV)
2. Foreclosure Prevention program
3. Consumer Complaints
4. Unemployment and Disability Insurance
5. State Taxes
6. Professional Conduct or Licensing complaint
7. Medical and Covered CA
8. Consumer protection
9. State Budget
10. State Agency Phone Numbers
11. Reports Issued by the Legislature and State Agencies
12. State Capitol Tours
13. Government forms and Publications
14. Express an Opinion
15. Propose a new law
16. Ask for Copies, Summaries and Information on Bills
17. Get involved in legislative Process
18. Find Information on how a Bill becomes a Law

19. Be notified of when a Bill becomes a Law
20. Be notified of legislative hearings
21. Report agency misconduct